

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Rutvik Doshi et al.  
Serial No.: 10/813,252  
Filing Date: March 30, 2004  
Group Art Unit: 2145  
Examiner: Melvin H. Pollack  
Confirmation No.: 4823  
Title: METHOD AND SYSTEM FOR MANAGEMENT AND  
CONFIGURATION OF REMOTE AGENTS

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action dated August 20, 2008, Applicants respectfully request that the Examiner reconsider the rejection of the claims in view of the amendments and comments as set forth below.